

# Quantec

## Surveyor

powerful new data analysis software  
for the quantec addressable call system

Introducing Quantec Surveyor – a powerful new data analysis software package for C-TEC's market-leading Quantec Call System.

Designed to help healthcare managers and building owners take tighter control of their care facilities, Surveyor allows detailed data analysis reports on all aspects of call system activity to be output direct to a PCs desktop.

Reports can be used to evaluate:-

- ▶ The call history of a particular room
- ▶ Rooms that make the most calls
- ▶ Staff performance /busiest shifts
- ▶ Longest and average response times to calls
- ▶ The distribution and frequency of calls throughout the day
- ▶ How response times vary throughout the day
- ▶ And much, much more.

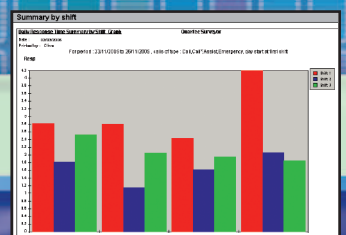
Surveyor can be used with any PC running Windows 2000 or XP and the entire package can be password protected to prevent unauthorised access. What's more, the system can display 'real-time' call, reset and room occupancy information, providing managers with a constant and reliable overview of the call system's status.



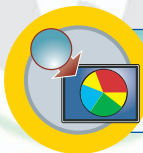
We believe Quantec Surveyor is the most sophisticated data analysis software package on the market. For a demonstration, complete your details on the faxback form overleaf.



"Surveyor has revolutionised the way our care facility operates. Crisis management is a thing of the past as the software assesses exactly where staff are needed and which patients require high levels of individualised patient care".



## Key Features



**Send detailed data analysis reports direct to your PC's desktop**



**Output reports on longest calls, busiest shifts, average call response times, etc**



**Effectively evaluate staff performance, patient demands, labour levels and shift patterns.**

“Surveyor is an invaluable piece of software. It allows us to analyse all aspects of our call system's activity and provides us with essential evidence for the reassurance of users, their relatives and regulatory authorities”.

**Episode Detail** Episode Number: 58882 Current Status: **Reset**

Room: Bedroom 2

Area:

**Data Exclusion**

☐ Exclude this episode from analyses

Comment on why excluded:

**Manual Termination**

☐ Episode manually terminated

Date: Time:

Date/Time Terminated: 00/00/00 00:00:00

Terminated By:

**Events**

| Event No | Date       | Time     | Call Status | Response | Attendance |
|----------|------------|----------|-------------|----------|------------|
| 30705    | 22/12/2005 | 12:40:48 | Call        | 0:06:22  |            |
| 30706    | 22/12/2005 | 12:46:41 | Accepted    |          |            |
| 30707    | 22/12/2005 | 12:47:10 | Presence    |          | 0:24:31    |
| 30722    | 22/12/2005 | 13:11:41 | Reset       |          |            |

Print Preview

X

Print

Print

Print

Print

Print

Daily Summary by Shift: Quantec Surveyor

Date : 02/03/2006

Page : 1

Printed by: Administrator

For period : 23/11/2005 to 26/11/2005, with start of day at first shift

For calls of type(s): Call, Call\*, Assist, Emergency

| Day       | Events | Average  |          | Total | Shift 1 |      | Shift 2 |      | Shift 3 |      |
|-----------|--------|----------|----------|-------|---------|------|---------|------|---------|------|
|           |        | Response | Time     |       | Events  | Time | Events  | Time | Events  | Time |
| 23/11/200 | 111    | 0:02:22  | 4:24:21  | 38    | 0:02:48 | 37   | 0:01:48 | 38   | 0:02:31 |      |
| 24/11/200 | 114    | 0:01:55  | 3:39:13  | 32    | 0:02:48 | 43   | 0:01:09 | 39   | 0:02:03 |      |
| 25/11/200 | 103    | 0:01:58  | 3:23:42  | 32    | 0:02:25 | 38   | 0:01:37 | 33   | 0:01:57 |      |
| 26/11/200 | 124    | 0:02:40  | 5:31:49  | 40    | 0:04:11 | 45   | 0:02:03 | 39   | 0:01:50 |      |
| Overall : | 452    |          | 16:59:06 | 140   | 0:03:07 | 163  | 0:01:39 | 149  | 0:02:05 |      |

**FAX BACK TO 01942 829867 TO REQUEST A DEMONSTRATION**



Please call me to arrange a demonstration



Please send me more information on the Quantec Addressable Call System

Name

Company

Address

Postcode

Tel  Fax

Email

