169MHz Telecare Devices
Alarm Pullcord



- Compatible with Reach at-home alarms, Advent xt warden call and Altec Response local carer alarms
- Ceiling mounted momentary action switch
- 2.7 metre orange cord with 2 triangular grips
- Anti-ligature safety break
- Low battery warning
- Dimensions: 87mm diameter x 35mm deep
- Weight: 85 grams
- Product Code: ZXT435

Where should Alarm Pullcords be fitted?

Alarm pullcords should be ceiling mounted in bathrooms, alongside the bed or anywhere personal pendants are not usually worn.

They can also be used to speed the installation in homes where it would be difficult or time consuming to wire a standard pullcord.

An emergency call is made by simply pulling the cord once.

Fixings Required

2 suitable length screws (1½" typical)
Plasterboard cavity fixings may be required.



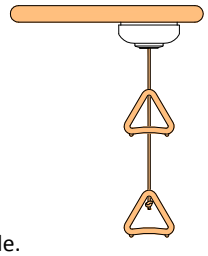
Tools Required

Be careful when using step ladders – always face the direction you are working.
A drill may be required if cavity fixings are being used.
Always make sure the correct drill bits and screwdrivers are used.



Installation

1. Remove the cover by twisting it off the base.
2. Select the best location and securely fix the base to the ceiling with 2 screws.
   Note: the alarm pullcord is not designed for wall mounting.
3. If possible screw into a wooden joist, if not cavity fixings will be required.
4. Knot the cord so one triangle is within normal reach and the other just above floor level.
5. Cut off the excess cord.



Registering the Alarm Pullcord

It is necessary to register an alarm pullcord onto the Reach at-home alarm unit, Advent xt warden call or Altec Response. See the following pages for how to put each of these products into registration mode.

The range of all radio devices can be affected by the working environment - always take care during installation and perform several test calls from all extremes of the building.

Battery Life

The alarm pullcord contains a long life Lithium battery. The battery is checked once a day, if the voltage falls and stays below a preset level for 7 consecutive days a low battery alert is automatically transmitted. Once a low battery call is received the alarm pullcord should be replaced within 7 days. Alarm pullcords must be returned to Tynetec/Aidcall for battery replacement.

Detailed information on battery management for all Tynetec/Aidcall products is available - request Doc No. FM0630.

Maintenance

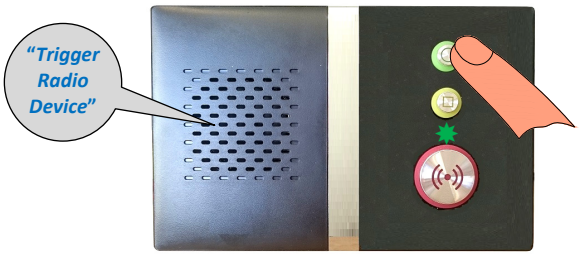
Alarm pullcord should be activated once a month to check the battery and verify operation.

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*Registering an Alarm Pullcord onto a **Reach** at-home alarm unit*

1. Put the Reach unit into radio device learn mode…



Press and HOLD the **GREEN** button on the Reach unit.

When the front light **FLASHES FAST GREEN** release the button and the Reach will announce "***Trigger Radio Device***".

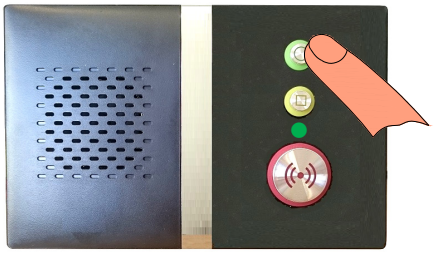
You now have 1 minute to activate the alarm pullcord.

2. Activate the alarm pullcord…



Pull the orange cord once and the Reach will announce "***Pullcord***".

3. Exit radio device learn mode…



Press the **GREEN** button on the Reach unit.

The front light will return to **STEADY GREEN** and the Reach is back in normal operating mode.

4. Check with the Control Centre that it is convenient to perform a test call, pull the orange cord and confirm they receive a pullcord alarm call.

*Deleting an Alarm Pullcord from a **Reach** at-home alarm unit*

Enter ✱ **1 6 7 0** using the keypad on the rear of the Reach unit – the front light will **FLASH FAST GREEN** and the unit will announce "***Program Mode - Ready***".
Enter **# 0 4 1** and the Reach will announce "***Delete Radio Device***" followed by a "***Beep***".
Enter the 8 digit alarm pullcord ID to be deleted; after the "***Beep***" press **#** to exit.
Press the ✱ key to exit Program Mode; the unit will sound a "***Double-Beep***" and the front light will return to **STEADY GREEN**.

[#] The 8 digit ID can be found on a label on the back of the alarm pullcord – it will always start with 12xxxxxx

The instructions given above for the standard Reach product also applies to the Reach Plus, Reach Plus GSM and Reach Ultra models. Refer to the instruction booklets provided with these products for more information on programming and testing radio devices.

*Registering an Alarm Pullcord onto an **Advent xt** warden call system*

1. Put the Advent xt system into radio device learn mode…



Using the Manager's DECT telephone;

Press the **LINE** key and wait for the "***Ready***" prompt.

Enter **5 0 0 0** followed by the ✱ key.

Enter the flat number the alarm pullcord is being installed in followed by the ✱ key.

You now have 1 minute to activate the alarm pullcord.

2. Activate the alarm pullcord…



Pull the orange cord once.

Wait for the "***Enter Location Code***" prompt then press **0** (no location) followed by the ✱ key.

Wait for the "***Pendant Enabled – Enter Flat***" prompt.

3. Exit the Advent xt system radio device learn mode…



Using the Manager's DECT telephone;

Press the **#** key and wait for the "***Ready***" prompt.

Press the **LINE** key to clear the connection and the warden call system is now back in normal operating mode.

4. Pull the orange cord and check a pullcord alarm call is reported on the warden call system.

*Deleting an Alarm Pullcord from an **Advent xt** warden call system*

Press the **LINE** key and wait for the "***Ready***" prompt.
Enter **5 0 0 1** followed by the ✱ key.
Enter the flat number the alarm pullcord is being deleted from followed by the ✱ key.
Activate the pullcord to be deleted.
Wait for the "***Pendant Disabled – Enter Flat***" prompt.
Press the **#** key and wait for the "***Ready***" prompt, then press the **LINE** key to clear the connection.

Refer to the Advent xt operators manual (Doc No. FM0420) provided with the warden call system for more information on programming and testing radio devices.

*Registering an Alarm Pullcord onto an **Altec Response** local carer alarm unit*

1. Put the Altec Response unit into radio device learn mode…



Press **ENTER** to activate the wake-up display then **ENTER** again to display the main menu.

Press **ENTER** to select ➜ **Radio Devices** ➜

Press **ENTER** to select ➜ **Learn Device** ➜

The display will prompt you to "**Trigger the Sensor**".

You now have 20 seconds to activate the alarm pullcord.

2. Activate the alarm pullcord…



Pull the orange cord once.

The display will show **Pullcord** and the pullcord 8 digit ID number.
Check the ID is correct, press the ▼ key to select ➜ **Accept** ➜ then press **ENTER**.
Note: if another device has been picked-up press **ENTER** to ➜ **Reject** ➜ and try again.
The display will show ➜ **Flat** ➜, use the ◀ & ▶ keys to choose the dwelling type.
Press the ▼ key to select ➜ **No: 000000** ➜ then press the **ENTER** key.
Use the ▲ & ▼ keys to select each digit of the flat number and the ◀ & ▶ keys to move between digits then press the **ENTER** key.
Press ▼ key several times to select ➜ **Exit** ➜ then press the **ENTER** key.
The display will prompt you to "**Trigger the Sensor**" again.

3. Exit the Altec Response radio device learn mode…



From the **Learn Device** menu select ➜ **Exit** ➜ then press **ENTER**.

From the **Radio Devices** menu select ➜ **Exit** ➜ then press **ENTER**.

The display will return to the wake-up screen and go blank after 10 seconds.

The Altec Response is now back in normal operating mode.

4. Pull the orange cord and check a pullcord alarm is displayed on the Altec Response unit.

*Deleting an Alarm Pullcord from an **Altec Response** local carer alarm unit*

Press **ENTER** to activate the wake-up display then **ENTER** again to display the main menu
Press **ENTER** to select ➜ **Radio Devices** ➜
Press the ▼ key to select ➜ **Delete Device** ➜ then press **ENTER**
The display will prompt you to "**Trigger the Sensor**"
Activate the alarm pullcord to be deleted - the display will show the device type and its 8 digit ID number
If this is the device you activated press the ▼ key to select ➜ **Delete** ➜ then press **ENTER**
If it's NOT the device you activated press the **ENTER** key to select ➜ **Reject** ➜ then try again
To exit the mode select ➜ **Exit** ➜ then press the **ENTER** key.

Refer to the Altec Response installation guide (Doc No. FM0548) provided with the portable alarm unit for more information on programming and testing radio devices.

Tynetec and Aidcall operate a policy of continuous improvement and reserve the right to change product specifications without notice.
If any variation to the details contained in this document are suspected please contact Tynetec's customer support dept on 01670 352371.